



Dear Patient,

We are writing to inform you that the public health emergency for COVID-19 is set to expire on May 11, 2023. Throughout the COVID-19 public health emergency, healthcare facilities and providers were granted broad flexibilities to respond to the pandemic and ensure that patients and staff were kept safe. These flexibilities will terminate at the end of the public health emergency on May 11, 2023.

How does this change affect you?

This change will not have a significant impact on the delivery of your care, however, the biggest change that you can expect is that portions of your care will need to transition back to in-person visits. Telehealth visits will remain an option for our patients. You should expect in general to need to be seen in-person one time each year, but this will vary based upon your clinical needs and the determination of your provider(s). You are always welcome to be seen in-person for any appointment if that is your preference.

What do you need to do?

A member from our team will be reaching out to you in the coming weeks and working with you to develop plan for in-person services only if your care requires it. We are doing our best to ensure that there will be minimal disruptions to receiving your care. If you have established care outside of PrairieCare, you can disregard this communication.